

Park Place Baptist Church

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August 13, 1993

CLARK DATA MICRO-AGE
9777 W. Gulf Bank Rd.
Building B, Suite 1000
Houston, TX 77040

Attention: Mr. Ron Clark

Dear Mr. Clark,

I would like to take just a minute of your time to compliment one of your technicians. I have spent at least an hour on long distance calls to our software support, trying to find the solution to a problem that has continued to occur on my new 386 machine, purchased from Clark Data in the Spring of this year. I repeatedly get locked up and have other problems (that do not occur on any of the 286 machines). Your technician, Louis Lopez, has been so very gracious in his help, his willingness and patience with me. I have not had the same reception from the others that I have spoken with. Louis even was willing to call my software people to try and help. That was much more than any of the other technicians even offered to do.

Thanks for your time. I'm sure that Louis will receive the recognition that he deserves for his support.

Sincerely



Mrs. Veda Gaines
Education/Missions Secretary

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