



**Seagate Software**  
Storage Management Group  
600 East Diehl Road  
Naperville, Illinois  
60563

708/505-3300  
Fax 708/505-7917

**Congratulations!**

Thank you for your time in attending and successfully completing Palindrome's 4.0 Data Protection and Management Expert (DPME) training course and test. We hope the information in the course was useful in assisting you with customers in the installation, configuration, and basic use of the Palindrome storage management products. The DPME certification provides you and your organization with priority technical support (call extension 6921 and identify yourself as a DPME), on-going technical bulletins via the fax or e-mail system, qualified leads, demo software, and the most recent presentation and marketing materials.

Please find enclosed your 4.0 Data Protection and Management Expert certificate, a Palindrome NT Bull's Eye t-shirt, and the information on the new Palindrome products, including VISTA, Palindrome Storage Manager 4.0b, and Palindrome Backup Director and Storage Manager NT Editions.

Again, congratulations on your 4.0 DPME certification! We look forward to working with you and your organization in the future. Please feel free to contact me with any questions or feedback at (708) 505-3300, extension 4518.

Sincerely,

A handwritten signature in cursive script that reads 'Cindy Mohns'.

Cindy Mohns  
Manager, Training & Education