



# N O V E L L

February 13, 1996

Louis Lopez  
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Houston, TX 77040  
United States

Dear Louis Lopez:

Congratulations! Your Certified Novell Administrator (CNA) certificate and logo sheet are enclosed.

In a move to streamline certification requirements and increase customer convenience, Novell Education has created a standard agreement that will encompass all Education certifications including CNA, CNE, ECNE, and Master CNE. There will no longer be different agreements for the various certification programs. Candidates will only need to complete one agreement regardless of the number of certifications pursued.

Certification agreements protect the quality and credibility of your certification. Agreements also protect Novell trademarks and logos and specify the services Novell certified individuals provide. Effective for 1996, CNAs will have a continuing certification requirement to complete the agreement and return the signature page to Novell. You can get a copy of the agreement by contacting Novell at 1-800-233-EDUC or 1-801-222-7800. Effective 1 March 1996, the agreement will become a part of the requirements for certification.

The following is a listing of resources and associations available to enrich your network and / or network application management responsibilities and technical growth:

- \* Novell's electronic bulletin board is available on Compuserv (Go NetWire). Novell also has a host of information on the World Wide Web via the Internet. Home Page URL address: <http://www.novell.com>.
- \* If you are working with networking products, you may be interested in NetWare Users International (NUI). NUI membership offers you the opportunity to share networking ideas, information and experience with other NetWare users. NUI also conducts conferences on a worldwide basis. Call NUI at 1-800-228-4NUI or 1-801-429-7177.

If you have any questions regarding any of Novell's certification programs, you may contact certification administration at 1-800-233-EDUC or 1-801-222-7800.

I solicit and appreciate your suggestions. Let us know how we can make CNA certification more valuable for you!

Sincerely,

Terri Kershaw  
Entry Level Certifications  
Program Manager

NOVELL CNA ADMINISTRATION

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